



Severn Fields News

>>> Monthly Newsletter

July 2019

Missed Appointments:

Throughout June we had a total of 198 appointments that were not attended. This is an average of 10 appointments per working day which could have been re-booked. If for any reason you cannot attend your appointment please call the surgery on 01743 281950 or reply CANCEL to your reminder text.

- *Self refer to the midwives on 01743 261085*
- *Please allow 1 week before calling for blood results*
- *Order a repeat prescription through P O D on 0333 358 3509*
- *Please allow 72hours for prescriptions to be processed. 48hours for the surgery and 24hours for it to arrive at the chemist.*

POD Statistics

Throughout June Prescription Ordering Direct (POD) took **2,018** calls from patients at Severn Fields.

These calls resulted in a total NHS saving of **£5,962.79.**

The saving is generated by POD discussing prescription items with patients and advising them if they are over ordering or removing items that are no longer needed.

To order your prescription through POD please call **0333 358 3509.**

Please allow 48hours for the surgery to process a request and a further 24hours for it to reach your chosen pharmacy.

Rowlands Pharmacy offer help and advice for many common ailments—these include:

- Coughs
- Cold
- Eczema
- Hayfever
- Ear Ache
- Warts
- Athletes Foot
- And many more



Ask the Pharmacy for more details! **01743 462929**





Severn Fields News

>>> Monthly
Newsletter

July 2019

Goodbye

Sadly, Di Smith, our Healthcare Assistant left us on June 24th. She will be missed by both staff and patients and we wish her all the best for the future.

This month we are welcoming Aminah Khan to the Severn Fields Team. Aminah is our new pharmacist and joins us from Shrewsbury and Telford Hospitals.

Aminah is covering for our usual pharmacist, Rajvee Chande, who has started her maternity leave. Congratulations to both!

We also have two new receptionists, Tracey and Ashleigh.

They are in training so please be patient with them as they learn the ropes.

Welcome to all!





Severn Fields News

>>> Monthly
Newsletter

July 2019

Patient Group

At Severn Fields we appreciate all forms of feedback on the surgery and how it's run. We invite any of our patients who wish to help make improvements to the surgery to join our Patient Group. Speak to one of Receptionists for more information on how to join.

The Patient Participation Group will:

1. Consult with the practice on service development and improvement
2. Contribute to, and be kept informed of, practice decisions
3. Represent the views of the patient body and provide feedback on their needs and concerns
4. Contribute to the design of and participate in the review of the practice patient survey
5. Promote good health and higher levels of health education by encouraging activities within the practice.

We aim to gather as broad a spectrum of patients as possible to get a truly representative sample. We need young people, workers, retirees, people with long term conditions and people from non-British ethnic groups.

PPG NEWS: As requested, we have created a new Children's Area to help parents keep little ones occupied while they wait.

We are now running fortnightly coffee mornings! On the second and last Friday of the month the PPG, staff and healthcare guests will be on hand with a tea or coffee, table top sale (pre loved items available for donations) to have a chat, answer queries and tell you what's happening at the practice. There is no cost to attend—so pop up and see us in the Boardroom!

We are also running a series of Health and social talks for patients—please ask at the practice for more information. Our recent talk on spotting scams was a great success!

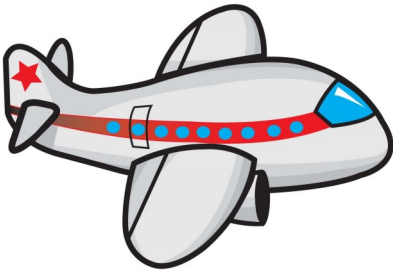
See the website or follow us on Facebook (Severn Fields Patient Participation Group) for more updates.



Severn Fields News

>>> Monthly
Newsletter

July 2019



Spotlight on Travel Safety

If you're planning to travel outside the UK, you may need to be vaccinated against some of the serious diseases found in other parts of the world.

Vaccinations are available to protect you against infections such as yellow fever, typhoid and hepatitis A.

In the UK, the NHS routine immunisation (vaccination) schedule protects you against a number of diseases, but doesn't cover all of the infectious diseases found overseas.

When should I start thinking about the vaccines I need?

If possible, see a Nurse or a private travel clinic at least 8 weeks before you're due to travel.

Some vaccines need to be given well in advance to allow your body to develop immunity.

And some vaccines involve a number of doses spread over several weeks or months.

You may be more at risk of some diseases, for example, if you're:

- travelling in rural areas
- backpacking
- staying in hostels or camping
- on a long trip rather than a package holiday
-

If you have a pre-existing health problem, this may make you more at risk of infection or complications from a travel-related illness.